



## Accreditation

**National Veterinary Accreditation Program**  
[www.aphis.usda.gov/nvap](http://www.aphis.usda.gov/nvap)

## Adverse Event Reporting

Submit reports of adverse events associated with animal foods or health products, as well as suspected failures of animal health products to the manufacturer and/or one of the following

### Drugs and devices

**FDA Center for Veterinary Medicine**  
888-FDA-VETS (888-332-8387)  
[www.fda.gov/AnimalVeterinary](http://www.fda.gov/AnimalVeterinary)

### Pet Foods and animal feeds

**FDA Consumer Complaint Coordinator**

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### Topical insecticides

**National Pesticide Information Center (sponsored by EPA)**  
800-858-7378  
[www.npic.orst.edu](http://www.npic.orst.edu)

### Vaccines/biologics

**USDA Center for Veterinary Biologics**  
800-752-6255  
[bit.ly/VetBiologics](http://bit.ly/VetBiologics)

## Animal Drugs

### FDA Center for Veterinary Medicine

Report shortages of medically necessary veterinary drugs.

240-276-9300; [askcvm@fda.hhs.gov](mailto:askcvm@fda.hhs.gov)  
[www.fda.gov/drugs](http://www.fda.gov/drugs)

### Food Animal Residue Avoidance Databank (FARAD)

Information on animal drugs and chemicals with the potential to cause foodborne residues.  
(sponsored by the USDA Cooperative State Research, Education and Extension Service).

888-USFARAD (888-873-2723)  
[www.farad.org](http://www.farad.org)

## Blood Bank Resources

### Animal Blood Resources International

A 24-hour hotline focusing on transfusion medicine (particularly blood component therapy), recommended dosages and infusion rates for canines and felines. No cost to caller.

800-243-5759  
[www.abrint.net](http://www.abrint.net)

### Blue Ridge Veterinary Blood Bank

A 24-hour commercial blood bank that focuses on transfusion medicine.

800-949-EVBB (3822)  
[www.evbb.com](http://www.evbb.com)

### HEMOPET

A 24-hour national, non-emergency, full service, nonprofit blood bank and educational network for animals.

714-891-2022  
[www.hemopet.org](http://www.hemopet.org)

### Pet Blood Bank

Provides transfusion products and training

Critical Care Specialist: 970-347-1017  
[www.pettransfusion.com](http://www.pettransfusion.com)

### Plasvacc USA

A commercial blood bank for canines and equines.  
805-434-0321  
[www.plasvaccusa.com](http://www.plasvaccusa.com)

### Veterinarians Blood Bank

A commercial blood bank for canines and felines.  
877-838-8533  
[www.vetbloodbank.com](http://www.vetbloodbank.com)

### Association of Veterinary Hematology & Transfusion Medicine (AVHTM)

Additional resources and links  
[www.avhtm.org](http://www.avhtm.org)

## Controlled Drugs

**DEA, Office of Diversion Control; registration**  
800-882-9539  
[www.deadiversion.usdoj.gov](http://www.deadiversion.usdoj.gov)

## Disaster and emergency response

### FEMA Disaster Assistance

800-621-FEMA(3362)  
[www.fema.gov](http://www.fema.gov)

## Disease outbreaks

### USDA-APHIS Emergency Operations Center

Report suspected animal disease outbreaks.  
[www.aphis.usda.gov/emergencyresponse](http://www.aphis.usda.gov/emergencyresponse)

### CDC Emergency Operations Center

24-hour hotline only for use by health care professionals or government officials in the event of a public health disaster.

770-488-7100  
[www.cdc.gov/phpr/eoc.htm](http://www.cdc.gov/phpr/eoc.htm)

### State Veterinarian

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### State Public Health Veterinarian

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## Food Safety

### Food & Drug Administration

888-SAFEFOOD (888-723-3366)  
[www.fda.gov/food](http://www.fda.gov/food)

### USDA Food Safety & Inspection Service (FSIS)

202-720-9113  
[www.fsis.usda.gov](http://www.fsis.usda.gov)

### USDA Meat & Poultry Hotline

888-MPHotline (888-674-6854)  
[bit.ly/USDAHotline](http://bit.ly/USDAHotline)

## Insurance

### Group Health & Life Insurance Trust (GHLIT)

800-621-6360  
[avmaghlit.org](http://avmaghlit.org)

### Professional Liability Insurance Trust (PLIT)

800-228-7548  
[avmaplit.com](http://avmaplit.com)

### Other \_\_\_\_\_

## Impaired Veterinarians & Veterinary Technicians

### Impaired Veterinarians Resources

(sponsored by the AVMA)

800-248-2862 ext 6738

[www.avma.org/professionaldevelopment/personal/peerandwellness](http://www.avma.org/professionaldevelopment/personal/peerandwellness)

## Pet Loss Support – grief counseling

**Chicago VMA**  
630-325-1600  
[www.chicagovma.org](http://www.chicagovma.org)

**Cornell University**  
607-253-3932  
[www.vet.cornell.edu](http://www.vet.cornell.edu)

**University of Illinois**  
217-244-CARE (2273) or 877-394-CARE (2273)  
[www.vetmed.illinois.edu](http://www.vetmed.illinois.edu)

**Michigan State University**  
517-432-2696  
[www.cvm.msu.edu](http://www.cvm.msu.edu)

**P&G Pet Care, Pet Loss Support Hotline**  
888-332-7738

**University of Pennsylvania**  
215-898-4556  
[www.vet.upenn.edu](http://www.vet.upenn.edu)

**University of Tennessee**  
865-755-8839  
[www.vet.utk.edu/socialwork](http://www.vet.utk.edu/socialwork)

**Tufts University**  
508-839-7966  
[www.tufts.edu/vet](http://www.tufts.edu/vet)

**Virginia-Maryland Regional College  
of Veterinary Medicine**  
540-231-8038  
[www.vetmed.vt.edu](http://www.vetmed.vt.edu)

**Washington State University**  
509-335-5704 or 866-266-8635  
[www.vetmed.wsu.edu](http://www.vetmed.wsu.edu)

## Poison Control

**American Association of Poison Control Centers**  
800-222-1222  
[www.aapcc.org](http://www.aapcc.org)

**ASPCA Animal Poison Control Center**  
*Small fee per case for veterinarians enrolled in the Veterinary Life Line Partner Program. No charge for calls covered by ASPCA Animal Product Safety Service.*  
888-426-4435  
[www.aspca.org/apcc](http://www.aspca.org/apcc)

**Pet Poison Helpline**  
*A 24-hour, nationwide service offered by the Pet Poison Control Center. Small fee charged.*  
855-764-7661  
[www.petpoisonhelpline.com](http://www.petpoisonhelpline.com)

## Shipping

### Animals

**Centers for Disease Control & Prevention**  
*For information about importing animals into the United States.*  
800-CDC-INFO (800-232-4636)  
[www.cdc.gov](http://www.cdc.gov)

**USDA Veterinary Services**  
301-851-3300  
[bit.ly/USDAVetServices](http://bit.ly/USDAVetServices)

## Specimens

**Department of Transportation, Office of Hazardous  
Materials**  
800-467-4922  
[www.phmsa.dot.gov/hazmat](http://www.phmsa.dot.gov/hazmat)

## Workplace Safety

**Occupational Safety & Health Administration  
(OSHA)**  
800-321-OSHA (6742)  
[www.osha.gov](http://www.osha.gov)

## LOCAL CONTACT INFORMATION

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**Clinic name**

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**Clinic address**

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**Clinic phone**

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**Local Animal Control**

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**Emergency Hospital**

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**Specialists**

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**State Veterinary Medical Association**

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**State Licensing Board**

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Important Resources for Veterinarians

