

PRESCRIBING AND DISPENSING COMPLAINT FORM

The American Veterinary Medical Association developed this form to facilitate the reporting of complaints in response to veterinarians' concerns with some pharmacies whose practices appear to be contrary to FDA and other regulations and inconsistent with best patient care.

Today's Date: _____ Name of Veterinarian: _____
(veterinarian caring for animal who has a veterinarian-client-patient relationship)

Clinic Name and Address: _____

Telephone: _____ Fax: _____ E-mail: _____

Date of Occurrence: _____ (Provide copy of drug packaging, label, and prescription request if possible)

Nature of Complaint: (check those that apply)

____ Pharmacy dispensed prescription drug to client in the absence of my authorization

____ I had no knowledge of the transaction until after the fact

____ I specifically declined authorization for medical reasons

____ Pharmacy dispensed prescription drug bearing my name without my authorization

____ Pharmacy dispensed prescription drug bearing the name of a "pharmacy staff veterinarian" or otherwise retained veterinarian, despite the lack of a veterinarian-client-patient relationship

____ Pharmacy dispensed a foreign version of a U.S.-approved product

____ Pharmacy requested authorization to dispense an excessive quantity/number of refills of a drug

____ Concerns with compounded drugs. Explain below.

____ Other (please describe) _____

Pharmacy Name and Location, Personnel: _____

Prescription drugs are regulated by federal and state agencies, including the state where the pharmacy is located and the state to which prescription drugs are sent. Pharmacists are required to have a valid prescription before dispensing prescription drugs. Veterinarians must have a veterinarian-client-patient relationship to prescribe prescription drugs.

Suspect unlawful dispensing practices? Submit a copy of this complaint form to the following and indicate those you have contacted.

FDA Center for Veterinary Medicine, Marea Harmon, Consumer Safety Officer, Division of Compliance, HFV-232, Office of Surveillance and Compliance, 7519 Standish Place, Rm 122, Rockville, MD 20855, FAX 240-276-9241, E-mail Marea.Harmon@fda.hhs.gov

Boards of Pharmacy of **your state** and **the state in which the pharmacy resides**. Locate addresses at www.nabp.org (under "Who We Are").

If a "pharmacy staff veterinarian" or otherwise retained veterinarian prescribed prescription drugs without a veterinarian-client-patient relationship, send form to the Boards of Veterinary Medicine of **each state**. Locate addresses at www.aavsb.org/dlr.asp

Copy the AVMA, Dr. Lynne White-Shim, Assistant Director, Scientific Activities, 1931 N. Meacham Road, Schaumburg, IL 60173, FAX 847-925-9329, E-mail lwhite@avma.org, Phone 800-248-2862, ext. 6784. Call if you need assistance.

Check if AVMA may use your name and contact information in future correspondence with regulatory agencies.

For AVMA Use: Complaint # _____

Form created March 1, 2001; September 3, 2010

Fax Numbers

Board of Pharmacy

Board of Veterinary Medicine

Alabama	205-981-2330	334-262-8716
Alaska	907-465-2974	907-465-2974
Arizona	602-771-2749	602-364-1039
Arkansas	501-682-0195	501-224-1100
California	916-574-8618	916-263-2621
Colorado	303-894-7692	303-894-7764
Connecticut	860-713-7242	860-509-8457
Delaware	302-739-2711	302-739-2711
District of Columbia	202-727-8471	202-442-4528
Florida	850-413-6982	850-922-2918
Georgia	478-207-1434	478-207-1699
Guam	671-735-7413	671-477-4733
Hawaii	808-586-2874	808-586-3031
Idaho	208-334-3536	208-334-2170
Illinois	217-782-7645	217-782-7645
Indiana	317-233-4236	317-233-4236
Iowa	515-281-4609	515-281-4282
Kansas	785-296-8420	785-456-8782
Kentucky	502-696-3806	502-564-4818
Louisiana	225-925-6499	225-342-2142
Maine	207-624-8637	207-624-8637
Maryland	410-358-9512	410-841-5999
Massachusetts	617-973-0983	617-727-1627
Michigan	517-241-1431	517-373-2179
Minnesota	651-201-2837	651-201-2842
Mississippi	601-605-9546	662-324-9380
Missouri	573-526-3464	573-526-3856
Montana	406-841-2305	406-841-2305
Nebraska	402-471-3577	402-471-3577
Nevada	775-850-1444	775-688-1808
New Hampshire	603-271-2856	603-271-1109
New Jersey	973-648-3355	973-648-3355
New Mexico	505-222-9845	505-841-9127
New York	518-473-6995	518-486-4846
North Carolina	919-246-1056	919-854-5606
North Dakota	701-328-9536	701-224-0435
Ohio	614-752-4836	614-644-9038
Oklahoma	405-521-3758	405-524-9012
Oregon	971-673-0002	971-673-0226
Pennsylvania	717-787-7769	717-787-7769
Rhode Island	401-222-2158	401-222-1272
South Carolina	803-896-4596	803-896-4719
South Dakota	605-362-2738	605-773-5459
Tennessee	615-741-2722	615-770-7446
Texas	512-305-8082	512-305-7556
Utah	801-530-6511	801-530-6511
Vermont	802-828-2465	802-828-2465
Virgin Islands	340-777-4001	809-777-4001
Virginia	804-527-4472	804-527-4475
Washington	360-236-4918	360-664-9077
West Virginia	304-558-0572	304-776-8256
Wisconsin	608-267-3816	608-261-7083
Wyoming	307-634-6335	307-777-3508